Bluegrass IMPACT West Community Readiness

Survey Outcomes
Initial Survey – 2009

• Background

  – **Survey Measure** - to determine initial readiness status for a system of care community as perceived by the stakeholders.

  – **Survey Purpose**- identify areas of focus and important next steps to enhance the current system of care.
Initial Survey – 2009

• June 2009 Report participants
  – 8 RIAC members
  – 14 total participants - 100% response rate

• Results
  – Focus zones centered on enhancing current System of Care
    • Families and Youth as Partners
    • Leadership

• Conclusion
  – Firm foundation in place as evidenced by the initial IMPACT West RIAC Community Readiness scores.
  – One of the highest scores obtained from initial sites.
22-Month Follow up Survey 2011

Dr. Ben Birkby from REACH of Louisville Survey Review (Separate Handout)
Interpreting the Results

**A) Evaluation:** Goal – Use data to assist in strengthening the community system of care and program delivery of services.

1. Need to continue to maintain “commitment” evaluation and development.

1. Expand focus to include development of an increased awareness of resource gaps, increased diversity to interpret evaluation and community needs, increase marketing of evaluation results.
B) Plan to Expand services: Goal – Sustainability and Growth as a community based on acceptance of early intervention and ECMH recognition.

1. Solid foundation laid on population served and competent staff.

1. Focus on increased cultural diversity in both partnering and employing.

1. Begin discussion of what volunteer development would include.
**Interpreting the Results**

**C) Network of Local Partners:** Goal – a solid community partnering core that embraces SOC and Wraparound philosophies and is open to working to enhance the communities delivery of services.

1. Strong foundation through RIAC and LIAC’s.

2. Focus on continued development of family and youth representation, and education of community partners.
**D) Collaboration:** Goal – To have a commitment to inclusion of all community members to enhance SOC in each local community and statewide.

1. Strong foundation laid with typical child serving agencies and a firm shared vision with these entities.

1. Focus on expansion through inclusion of more non traditional partners in the SOC.
**E) Leadership:** Goal – Expand our vision and awareness to increase inclusion of broader base of local and state leaders.

1. Strong base is developed through SIAC/RIAC/LIACs.

1. Expand collaboration, two-way communications, and shared vision among SIAC/RIAC/LIACs across the state.

1. Locally work to increase interagency shared vision.
Interpreting the Results

**F) Accountability:** Goal – Quality of care and fiscal responsibility is the cornerstone of the overall SOC through each individual’s commitment to SOC principals.

1. Positive results in serving 0-5 population based on positive outcomes and community acceptance of services.

1. Increase acceptance of shared and braided funding through open dialogue and policy development.
**Interpreting the Results**

**G) Shared Goals:** Goal – SOC/Wraparound principles are embraced by community members and supported through active involvement in increasing commitment to shared resources, funding, supports, and policy development.

1. Local RIAC/LIAC base is strong and supportive.

1. Expand focus to include broader inclusion of community members and increased understanding of agency “realities” to assist with system change/expansion.
Interpreting the Results

H) **Families and Youth as Partners:** Goal – Families and Youth have representation at all levels of planning and implementation and evaluation.

1. Strong foundation on individual basis through service team meetings, individual interactions/education, training, support and advocacy building.

1. Focus area is to expand partnerships to include Youth and Families in the broader spectrum of System of Care strengthening locally, regionally, and statewide.
Moving Forward

Identify key growth areas based on current survey results and initial strategies. Incorporate identified areas into current Continuous Quality Improvement.

• Families and Youth as Partners:
  – Will more fully implement CQI plan for increased family/youth involvement.
  – Increase activities with parent/youth centered programs (KPFC).
  – CQI committee to reassess strategies and meet quarterly to review.

• Shared Goals:
  – Review CQI goals and strategies focused on shared goals - reassess strategies and complete implementation.
  – Look to implement initial CQI strategies and review committee to expand strategies for this growth area.
1. **Strength Areas:**
   - Identifying and providing services to an underserved population—birth to 5 years old.
   - Strong SOC principals and a well developed infrastructure through RIAC/LIAC’s

2. **Focus Areas:** Culturally diverse in planning, Youth and Family involvement in all aspect of planning, Family driven.
### CMHI National Evaluation System of Care Assessment Ratings

#### Bluegrass West (Region 15W), Kentucky

June 14–16, 2010: Assessment #1

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<th>Infrastructure Domain</th>
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<td>Management and Operations</td>
<td>Service Array</td>
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ICF Macro -CMHI National Evaluation System of Care Assessment Aggregate Scores: Bluegrass West (Region 15W), Kentucky (13300)
Community Supports for Wraparound Inventory (CSWI) Assessment

Theme 1: Community Partnership – Spring 2011

Theme 1: Item Means and Comparison

- 1.1: Community Team
- 1.2: Empowered Community Team
- 1.3: Family Voice
- 1.4: Youth Voice
- 1.5: Agency Support
- 1.6: Community Stakeholders
- 1.7: Community Representativeness

Comparison of KY Bluegrass and Comparison data points for each item.